

RUGGED, RELIABLE HARDWARE SOLUTIONS

Radiant Systems offers a complete hardware suite to power your Aloha software solution, including point-of-sale terminals, kitchen production systems and best-in-class peripherals. Each hardware system offers the ideal combination of advanced, open technology and proven reliability.

RADIANT POINT-OF-SALE TERMINALS



RADIANT P1500 SERIES POINT-OF-SALE

- ▶ Bright 15-inch color touch screen display.
- ▶ Three-track integrated magnetic stripe reader for credit, debit, loyalty and employee ID cards.
- ▶ Advanced Intel® processors and chipsets.
- ▶ Optional wireless networking for remote POS terminals.
- ▶ Innovative cable restraint system for improved reliability and streamlined installation.
- ▶ Up to eight powered serial ports, four USB ports, one digital video port and two dedicated cash drawer ports.



RADIANT P1210 POINT-OF-SALE

- ▶ Bright 12-inch color touch screen display.
- ▶ Fully-integrated, low-profile, liquid- and tamper-resistant housing.
- ▶ Three-track integrated magnetic stripe reader for credit, debit, loyalty and employee ID cards.
- ▶ Four powered serial ports, two USB ports, one parallel port, two dedicated cash drawer ports and two PS/2 ports.

RADIANT P1220 POINT-OF-SALE

- ▶ Bright 12-inch color resistive or capacitive touch screen display.
- ▶ Intel Celeron® processor and Intel 852 GM chipset.
- ▶ Three-track integrated magnetic stripe reader for credit, debit, loyalty and employee ID cards.
- ▶ Four powered serial ports, four USB 2.0 ports, two dedicated cash drawer ports, two PS/2 ports, one DVI-I port and one mini-PCI expansion slot.



KITCHEN PRODUCTION SYSTEM

- ▶ Solid-state kitchen controller, flat panel LCD or CRT monitor, sealed 16-button bump bar and support for kitchen printer.
- ▶ Intel ARM platform and Microsoft® Windows® CE 5.0 operating system.
- ▶ Four LEDs provide excellent diagnostic support for networking, processor and power.
- ▶ Integrated 10/100 Ethernet networking and optional wireless networking.
- ▶ Multiple mounting options for controller—wall, counter or monitor.



PERIPHERAL DEVICES

- ▶ Epson Receipt Printer and Kitchen Printer
- ▶ M-S Cash Drawer
- ▶ Symbol LS2208 Scanner
- ▶ Automatic Coin Dispenser



WITH THE RECENT EXPLOSION OF NEW CONCEPTS AND RESTAURANTS IN THE MARKET, TODAY'S

CONSUMER HAS MORE DINING CHOICES THAN EVER. HOW DO YOU PROVIDE THE EXCEPTIONAL DINING EXPERIENCE AND VALUABLE PROMOTIONAL OFFERS THAT GIVE YOU A COMPETITIVE EDGE AND HELP YOU KEEP YOUR CUSTOMERS COMING BACK FOR MORE?

THE ALOHA TABLESERVICE PRODUCT SUITE HELPS YOU SELL MORE, TO MORE CUSTOMERS, MORE OFTEN. IT'S EVERYTHING YOU NEED IN RESTAURANT TECHNOLOGY—POINT-OF-SALE, KITCHEN VIDEO AND PRINTING, LOYALTY, GIFT CARD, BACK OFFICE AND ENTERPRISE REPORTING—IN AN INTEGRATED PACKAGE. BUILT FROM YEARS OF EXPERIENCE SERVING TABLE SERVICE RESTAURANTS, THE ALOHA SUITE OF PRODUCTS OFFERS EASY-TO-USE TOOLS THAT ENABLE YOU TO PROVIDE FAST, CONSISTENT SERVICE, STIMULATE REPEAT BUSINESS AND GROW REVENUE—ALL WHILE REDUCING OPERATING COSTS.



ALOHA TABLESERVICE

DRIVE SALES GROWTH

Sell more to more customers. Increase your average spend with timely, effective cross-selling and up-selling. Build more consistent and predictable revenue streams with compelling frequency programs and gift card sales.

BUILD CUSTOMER LOYALTY

Sell more to more customers more often. Deliver unmatched customer service—fast, convenient and consistent—and reward repeat customers with discounts, targeted coupons and free items.

IMPROVE SPEED OF SERVICE AND ORDER ACCURACY

Serve more customers, serve them faster and deliver 100 percent order accuracy. Powerful and easy to use, Aloha products improve speed and accuracy in every area of your service operations—on the restaurant floor and in the kitchen.

SLASH EMPLOYEE TRAINING TIME

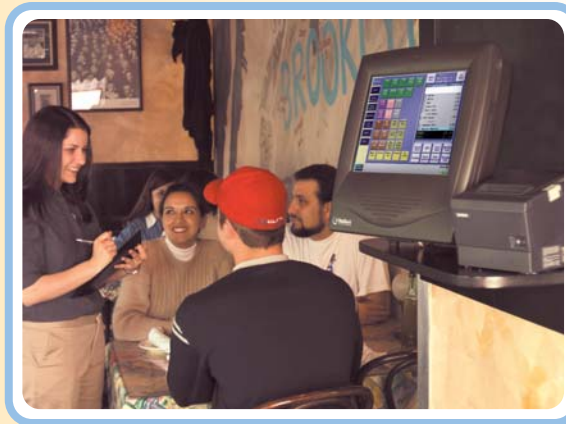
Reduce training time on technology from hours to minutes. Graphical user interfaces and seamless integration of the entire software/hardware suite make the Aloha product solution incredibly simple to learn and use.

BETTER CONTROL OPERATING COSTS

Gain the real-time insight needed to make fast decisions and prevent unnecessary costs. Snapshots of sales, labor costs, cash and more access at the POS provide a comprehensive view of the business at your fingertips.



Aloha TableService helps you address every customer service need and management issue in your restaurant. It's flexible and open, so you can implement the entire integrated solution or individual components to address a specific business requirement. Components and key features of the Aloha suite of products include:



ALOHA TABLESERVICE POINT-OF-SALE

Speed service times, reduce server training and access critical management information with the touch of a button.

- ▶ Graphical user interface with highly configurable menus, lead-through order entry and automatic modifiers.
- ▶ Advanced table management with customizable graphical floor layouts and real-time table status.
- ▶ Integrated reservations system.
- ▶ Simple item and check splitting and check combining features.
- ▶ Support for any type of service setup, including order first/pay last and order and pay at same time.
- ▶ Performance measurements for servers, including speed of service and sales.
- ▶ On-screen typewriter keyboard for adding special order instructions for the kitchen.
- ▶ Extensive kitchen chit printing options.
- ▶ Automated promotions scheduled by day or week with on-screen messages to employees to communicate the change and timing of the new promotion.
- ▶ Integrated credit card processing with support for major payment processors over multiple communication infrastructures.
- ▶ Comprehensive menu management capabilities.
- ▶ Extensive front-of-house reporting: total sales, server sales, product mix, labor costs as a percentage of sales and more.
- ▶ Built-in software redundancy for exceptional reliability – no data loss and virtually no POS system downtime.

ALOHA KITCHEN PRODUCTION SYSTEM

Prepare orders quickly and accurately with a graphical order display system.

- ▶ Immediate communication of customer order details from the POS to the kitchen and bar.
- ▶ Flexible item routing to various prep stations (bar items, entrees, desserts, etc.) for improved speed of service, order accuracy and efficiency.
- ▶ Adjustable activity levels and load balancing routing to accommodate fluctuations in customer volume and staffing.
- ▶ Speed of service tracking by order with audible and color-coded alerts that notify employees when service times reach pre-set thresholds.
- ▶ Support for optional kitchen printing.

ALOHA ELECTRONIC DRAFT CAPTURE

Superior credit card processing features save time and money for busy restaurateurs.

- ▶ Streamlined management features include complete reporting and audit trail functionality, printer routing capabilities, and tip processing fee collection.
- ▶ Single or multi-threaded phone line applications supported.
- ▶ Built-in management tools include real-time transaction tracking, maintaining transaction history files, and customized reporting functions.
- ▶ Intuitive and easy-to-use graphical interface.
- ▶ Provides a processing time of 7-10 seconds for single transactions.
- ▶ Perform split authorization allowing multiple credit cards to be authorized by one or several processors.
- ▶ Perform split settlement allowing you keep different card types in separate batches and settled independently.
- ▶ Supports multiple connection modes.

ALOHA BACK OFFICE

Better control inventory and labor costs and reduce cash shrink with powerful management tools and store-level reporting.

ALOHA INVENTORY

- ▶ Production forecasting for prepared items and automated inventory reorder reports based on projected sales.
- ▶ Inventory counting in virtually any unit of measurement and at user-defined intervals, such as daily, weekly or on-demand.
- ▶ Centralized control of recipes, vendor pricing and menu item additions/deletions for multiple restaurant units.
- ▶ Extensive analysis and reporting capabilities, including on-hand summaries, usage variance and food cost variance.

ALOHA LABOR SCHEDULER

- ▶ Automated labor scheduling based on a multitude of variables, including projected sales, holidays, employee work preferences, time off requests and more.
- ▶ Detailed labor hour and labor cost reports to help manage overtime, validate payroll and analyze differences between budgeted and actual labor costs.

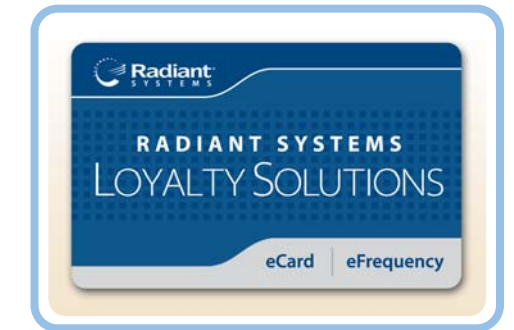
BACK-OF-HOUSE REPORTING

- ▶ Robust reporting options for tracking and evaluating restaurant performance: sales summary, sales by revenue center, hourly sales and labor, speed of service, cash accountability and more.

ALOHA eFREQUENCY CUSTOMER LOYALTY PROGRAM

Stimulate repeat business with powerful, easily-implemented reward systems.

- ▶ Unlimited number of bonus plans with a variety of plan types: item based (buy 10 and get 1 free), dollar based, points based, frequency based or random.
- ▶ Flexible rewards, including instant discounts at the time of purchase, gift card credit and bounce-back coupons printed on customer receipts.
- ▶ Easy customer setup at the POS, efficient program configuration at the corporate level using Web-based "Wizards" and instant new program rollout with no need for store-level intervention.
- ▶ Rich enterprise reporting options, including customer history and management alerts.



ALOHA eCARD GIFT CARD SYSTEM

Drive revenue growth with an innovative marketing program that's quick and easy to setup and launch.

- ▶ Turnkey gift card solution designed for any size operator—includes card sales, redemption, configuration and reporting as well as physical card production (through Radiant partnership).
- ▶ Unlimited card types for special promotions, holidays or a wide range of preset card values.
- ▶ Gift card balances printed on customer receipt.
- ▶ In-store reporting at the POS or back office; real-time enterprise-wide reporting, including scheduled reports delivered via email.
- ▶ Simple, flexible configuration—for one store or the entire chain—using Web-based "Wizards."

ALOHA ENTERPRISE

Increase visibility and control of the business from any location.

- ▶ Anytime, anywhere Web-based access to comprehensive reports and alerts.
- ▶ Consolidated multi-store reporting with extensive drill-down analysis.
- ▶ Sales analysis and comparison reporting, including same store sales across periods.
- ▶ Real-time alerts that highlight unexpected issues—such as unscheduled labor hours or excessive cash over/short—and provide guidance on resolving the problem.
- ▶ Straightforward configuration and management, including user access security administration and custom report building.

ALWAYS EASY. ALWAYS ON.